



HISTORIC ROYAL PALACES

**RELAXED HOUR AT THE
TOWER VISUAL STORY
IMPORTANT INFORMATION AND LOCATIONS**

SPACE TO STIR AND BE STIRRED

**TOWER OF LONDON • HAMPTON COURT PALACE • BANQUETING HOUSE
KENSINGTON PALACE • KEW PALACE • HILLSBOROUGH CASTLE AND GARDENS**



STARTING INFORMATION



This visual story will show you what you can expect when you visit the Tower of London.

The Tower is very old and some areas are inaccessible for wheelchairs.

Our [website](#) has more information for wheelchair users.

It can be very cold outside at the Tower so please wear warm clothes and comfortable shoes.

TOWER MAP

EXPLORE THREE SIDES OF THE TOWER'S AMAZING STORY
FORTRESS PALACE PRISON

FORTRESS

- 1 Crown Jewels
- 2 White Tower
- 3 Battlements
- 4 Yeoman Warders

PALACE

- 5 The Ravens
- 6 Medieval Palace
- 7 Royal Beasts

PRISON

- 8 Torture at the Tower
- 9 Imprisonment at the Tower
- 10 Bloody Tower

MAP KEY

- Information
- Multimedia guides
- Female toilet
- Male toilet
- Accessible toilet
- Baby changing
- Changing Places facility (via Radar key)
- Accessible entrance
- Shop
- Café
- Restaurant
- Buggy park
- No photography
- No smoking or e-cigarettes are permitted in any area

MAP

TOWER OF LONDON

SPACE TO STIR AND BE STIRRED
 TOWER OF LONDON • HAMPTON COURT PALACE • BANQUETING HOUSE
 KENSINGTON PALACE • NEW PALACE • HELLSBOROUGH CASTLE AND GARDENS

SUMMER 2024 EDITION

You will be able to pick up a paper map when you visit the Tower.

The Chapel Royal will not be open during your visit.

WHAT YOU WILL SEE AT THE TOWER

FORTRESS

Battlements



Crown Jewels



Moat



The Tower's Mint



Traitor's Gate



White Tower



The Fusilier Museum



Meet the Yeoman Warders



PALACE

Medieval Palace



Ravens



Royal Beasts



Yeoman Warder exhibition



PRISON

Bloody Tower



Imprisonment at the Tower



Torture at the Tower



There are some areas at the Tower with information that might be upsetting for some visitors. We can provide more information and advice if you are worried.

FACILITIES



All of our facilities will be on the paper Tower map that you will pick up when you visit.

You can ask any of our staff for directions and they will help you.



Female toilet



Male toilet



Accessible toilet



Baby changing



Changing Places facility
(with Radar key)



Accessible entrance



Shop



Café

STAFF



Our staff will be there to help you when you visit the Tower.

Our staff will be wearing uniforms and lanyards

ARRIVAL



You will use this entrance on the day of the event.

- Please arrive for your time slot, this will help keep queuing to a minimum
- Please have your tickets ready for our team to scan

Our staff will look inside your bag before you enter the Tower.

This is important for security.

Our staff will check your bag as quickly and carefully as they can.

STORYTELLING



This is Olivia, she will be telling stories about the animals of the Tower menagerie.

She will be in a room above the Royal Armouries. Her stories will be at 09.15, 09.45 and 10.15. A member of staff will be positioned outside to direct you.

YEOMEN WARDERS



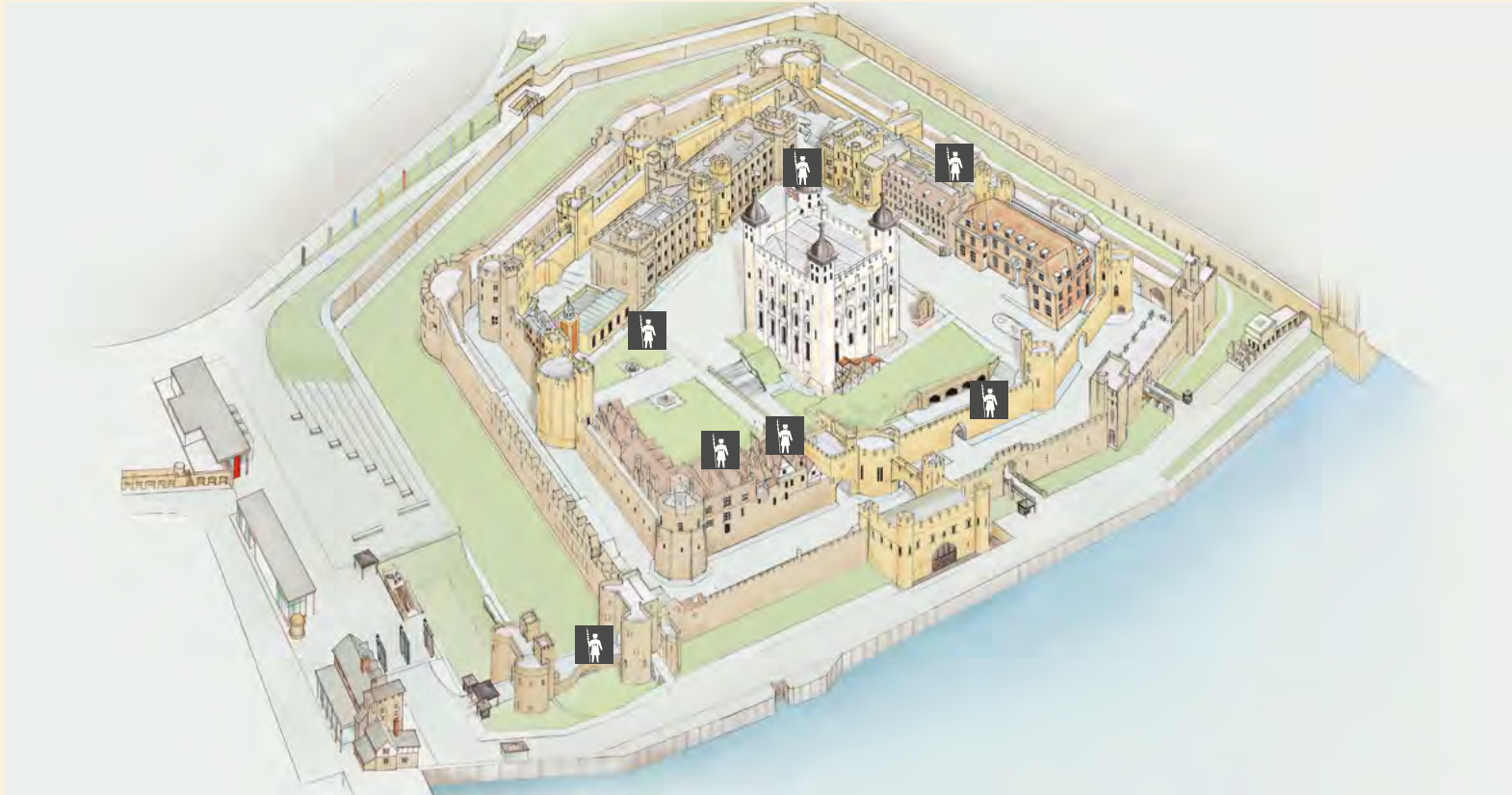
You will see the Yeoman Warders when you visit the Tower.

They live and work at the Tower.

They are very friendly and know lots of interesting stories about the Tower.

You can say hello, ask them questions and take photos with them.

FIND OUR YEOMEN WARDERS



You can find our Yeoman Warders at different places around the Tower. This map shows you where you can find a Yeoman Warder (please note: their positions may vary within their designated areas). They will be able to tell you the history of that part of the Tower.

RAVENS



We have 6 Ravens on site.

These clever birds call the Tower of London home!

Please feel free to say hello from a distance, they love to pose for photographs but they do not like being touched or fed.

The Ravens names are Jubilee, Harris, Poppy, Georgie, Edgar and Branwen.

Sometimes the ravens make loud and expected noises. Do not touch or feed them.



FIND OUR RAVENS

Can you spot the Ravens? Tick off each Raven you've said hello to.
You can identify them by the colour they're wearing around their leg.
Remember not to touch them even if they come close to you.



JUBILEE



HARRIS



POPPY



GEORGE



EDGAR



BRANWEN

THE TOWER AS A ZOO

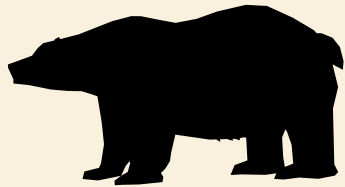


Did you know the Tower of London was a zoo a very long time ago?

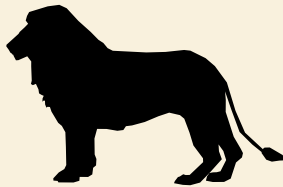
How many exotic animals can you spot?
We have a family of lions, a polar bear,
an elephant and a troupe of baboons!

FIND THE ANIMALS

Can you spot all the animals that used to live here? Tick them off as you spot them!
Some are hiding up high on top of walls!



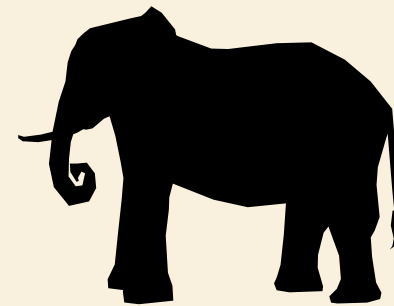
POLAR BEAR



LIONS



BABOONS



ELEPHANT

THE CROWN JEWELS



The Crown Jewels are inside the Waterloo Block.

During our Relaxed Hour the lights will be brighter and the moving travelator will be switched off.

THE CROWN JEWELS



There are guards at the Waterloo Block.
It is their job to protect the Crown Jewels.
This is a very important job. They cannot talk to you or take pictures with you.
You can take pictures of them.

It is important that you stay behind the barriers at all times and listen to any instructions from our staff.

THE CROWN JEWELS



The Crown Jewels are kept safe inside the Waterloo Block today, but have been housed at The Tower of London for centuries.

THE WHITE TOWER



The White Tower is the oldest part of the Tower of London and where the site gets its name. Today it is full of armour.



You might see armour that looks like this.



Due to the age of the White Tower it is only accessible by steep steps. Inside there are some tight spaces.

CAFÉ AND SHOP



The Raven's giftshop will be open during your visit.



A Cafe will also be open to get hot/cold drinks and snacks.

IMPORTANT INFORMATION ABOUT THE HISTORY OF THE TOWER OF LONDON



The Tower used to be a prison and some of the areas and stories can be upsetting and scary for visitors.

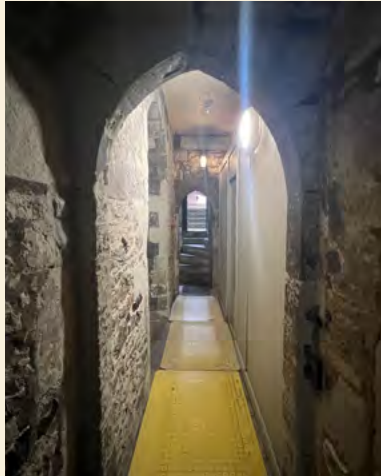
There will be staff in these areas to warn you and signs with more information.

You do not have to go into these spaces if you do not want to.

Our staff are there to help you when you visit the Tower.



ACCESSIBILITY



Some areas of the Tower are very tight with close walls and low ceilings.



The battlements and some of the towers have tight and steep spiral staircases. For more information on accessibility please see our web page [here](#).

SAYING GOODBYE



At 10.50 we will take you to the exit of the Tower before we open to the public.

If you want to stay after 11am you will need to buy a ticket from the Ticket Office outside the main entrance.

The Tower will be very busy after 11.00 with large crowds and noise and so please be aware if you stay longer.

Thank you for visiting us. We look forward to seeing you again soon!